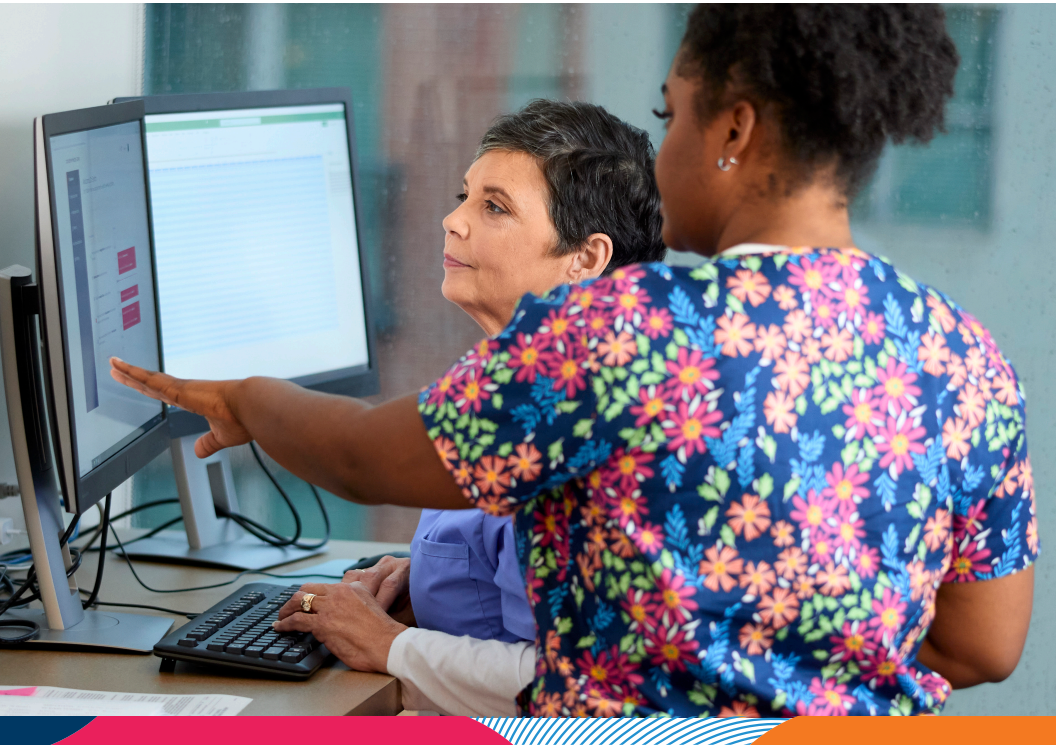
COMPLETE **PHARMACY-INITIATED** PA REQUESTS



CoverMyMeds' nationwide pharmacy integrations support the start of a prior authorization (PA) request that is sent to the provider for completion — which may help patients access their medications faster*.

Here's what providers need to know.

covermymeds®

*Compared to phone and fax methods

covermymeds®

GEMTESA® (vibegron) 75 mg tablets

Completing a *Pharmacy-Initiated* PA Request

When a pharmacy starts a PA request for one of your patients, you will receive a fax with an access key.

1. Log into or create your CoverMyMeds account at covermymeds.com.
2. On your CoverMyMeds dashboard, select **Enter Key**.
3. Enter your key, as well as your patient's last name and DOB, as indicated on the fax. You'll see that some of the request has been auto-populated based off pharmacy claim information.
4. Complete remaining fields, including option, with consent, to enable auto-share of PA determination with your patient and select **Send to Plan**.
5. Mark determinations directly in your CoverMyMeds account. Once it's determined by the plan, the pharmacy will be notified of the outcome.

Questions? CoverMyMeds can help.

Live Chat: covermymeds.com | **Phone:** 1-866-452-5017
8 a.m. to 11 p.m. ET Monday–Friday and 8 a.m. to 6 p.m. ET Saturday

Resources: go.covermymeds.com/help

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